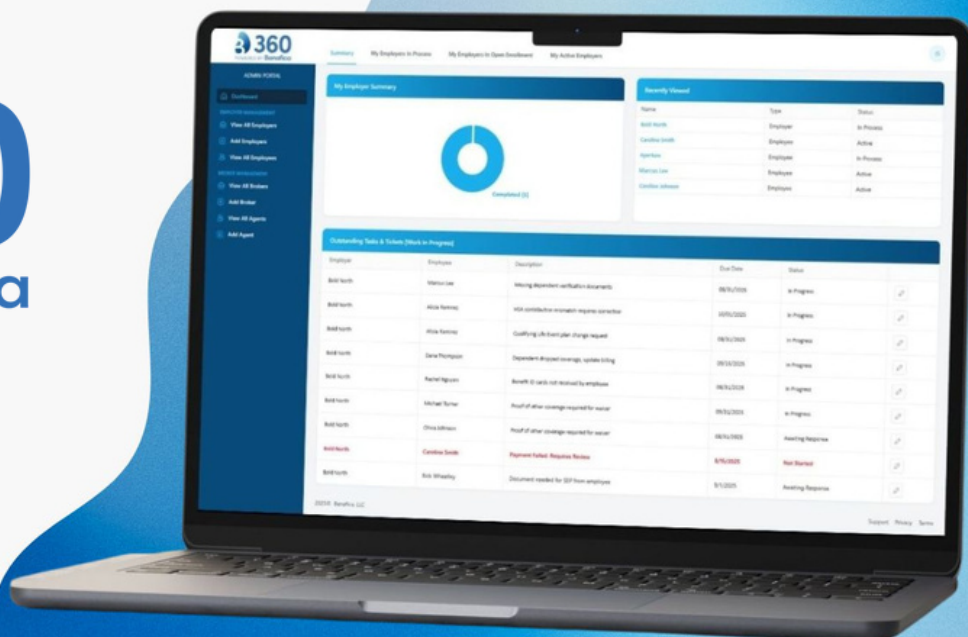




Meet BEN360

A modern platform designed to eliminate benefits chaos and deliver a smarter, simpler ICHRA experience.

Payment Transparency

Plan Visibility

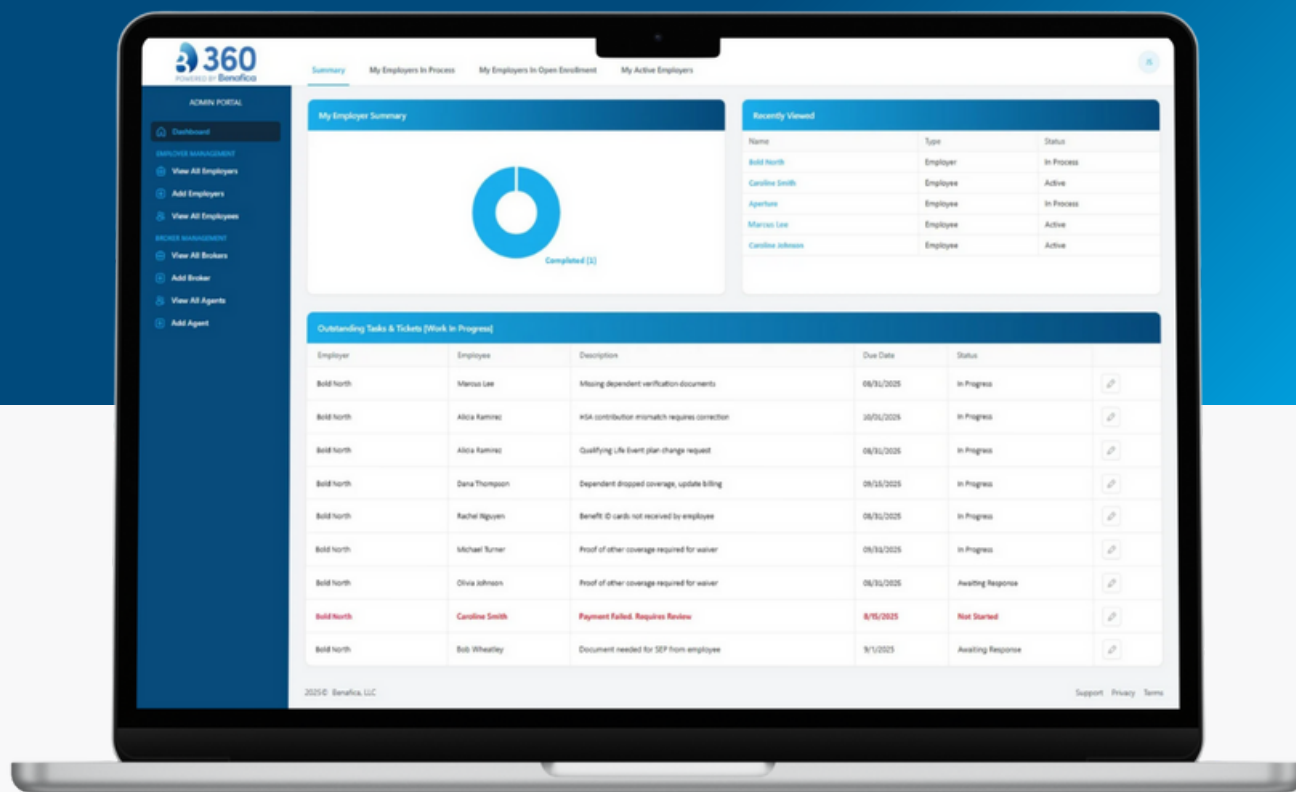
Enrollment Tracking

On-Demand Reports

Year-Round Support

benafica.com/platform

A Better ICHRA Experience



“We need better visibility into what’s happening behind the scenes.”

“We need tools to manage tasks and track progress.”

“We need an easier way to guide employees through enrollment.”

Why BEN360

We designed BEN360 to solve the biggest challenges companies face with ICHRA administration: complexity, confusion, and lack of visibility. After years of working directly with HR teams, brokers, and business owners, we listened closely to what was missing in the marketplace.

With powerful features and a streamlined user experience, BEN360 brings everything you need to manage your health benefits into one intuitive platform — all backed by Benafica’s expert support team.

Welcome to the most comprehensive ICHRA experience yet.

Employer Experience

Designed to take the guesswork and manual work out of ICHRA administration

**BOLD
NORTH**



Manage Multiple Companies

For brokers and multi-entity employers, BEN360 makes it simple to oversee multiple organizations from one centralized dashboard.

Tasks & Ticketing

Get real-time visibility into every behind-the-scenes process, from onboarding steps to support requests .

Outstanding Tasks & Tickets [Work in Progress]				
Employer	Employee	Description	Due Date	Status
Bold North	Marcus Lee	Missing dependent verification documents	06/31/2025	In Progress
Bold North	Alicia Ramirez	HSA contribution mismatch requires correction	10/01/2025	In Progress
Bold North	Alicia Ramirez	Qualifying Life Event plan change request	06/31/2025	In Progress
Bold North	Dana Thompson	Dependent dropped coverage, update billing	06/15/2025	In Progress
Bold North	Rachel Nguyen	Benefit ID cards not received by employee	06/31/2025	In Progress
Bold North	Michael Turner	Proof of other coverage required for waiver	06/31/2025	In Progress
Bold North	Olivia Johnson	Proof of other coverage required for waiver	06/31/2025	Awaiting Response
Bold North	Caroline Smith	Payment Failed. Requires Review	6/15/2025	Not Started
Bold North	Bob Wheatley	Document needed for SEP from employee	9/1/2025	Awaiting Response

Employee Enrollment Tracking

Easily track each employee's progress from start to finish. Whether you're managing 10 employees or 1,000, you'll always know who's enrolled, who still needs to make a selection, and where to follow up.

Employees										
Employer	Broker	First Name	Last Name	Status	Participation	Hire Date	Carrier	Plan	Premium	Actions
Bold North	Benafica, LLC	Madeline	Johnson	Active	Enrolled	01/01/2010	Medica	Essential Br...	\$268.67	
Bold North	Benafica, LLC	Caroline	Smith	Active	Enrolled	05/01/2020	Medica	Premier Fla...	\$958.75	
Bold North	Benafica, LLC	Grace	Sullivan	Active	Enrolled	06/29/2025	BCBS	Value Gold P...	\$753.89	
Bold North	Benafica, LLC	Matt	Williams	Active	Pending Enrollment	06/28/2021				
Bold North	Benafica, LLC	Marcus	Patel	Active	Pending Enrollment	03/01/2023				
Bold North	Benafica, LLC	Devon	Brooks	Active	Pending Enrollment	03/01/2023				
Bold North	Benafica, LLC	Luis	Hernandez	Active	Declined	03/01/2023				
Bold North	Benafica, LLC	Chloe	Carter	Inactive		05/15/2024				
Bold North	Benafica, LLC	Priya	Shah	Inactive		05/28/1998				

Employee Experience

Employee onboarding that's simple and stress-free with guided steps, clear plan comparisons, and dedicated support



Welcome to Choice!

Check out your contribution and click "get started" to pick the best benefit for you.

You	\$500.00
You + Spouse	\$900.00
You + Spouse + 1 Child	\$1,025.00
You + 1 Child	\$625.00

Information Regarding Your HRA Benefit
For further details about your HRA benefit, please review your [Plan Summary](#).

Shop & Compare Plans

The platform presents side-by-side plan details, costs, and coverage levels, making it simple to see differences and make informed choices.

Blue Cross BlueShield of Michigan	Blue Plus Metro MN Bronze \$7750 Plan 459	Monthly Premium
		\$0.00
	Deductible	\$4,000
	Max Out of Pocket (Individual)	\$8,000
	Max Out of Pocket (Family)	\$16,000
	Doctor's Visit	50% after deductible
	Specialist's Visit	40% after deductible
	Generic Drugs	\$10
☐ Compare		

Humana	HealthPartners Elevate Gold Choice \$2,500 Plan 334	Monthly Premium
		\$0.00
	Deductible	\$2,000
	Max Out of Pocket (Individual)	\$7,000
	Max Out of Pocket (Family)	\$14,000
	Doctor's Visit	20% after deductible
	Specialist's Visit	30% after deductible
	Generic Drugs	\$10
☐ Compare		



Dedicated Support Agents

Every employee is paired with a dedicated support agent who knows your team and your plan, so employees always have someone to turn to for help with their health plan needs.

Transparency & Control

Employee onboarding that's simple and stress-free with guided steps, clear plan comparisons, and dedicated support

Payments To Carriers							
Date	Employee	Carrier	Amount	Status	Paid Via	Confirmation Code	
10/10/2025	Mick Rath	BCBS	\$311.51	Sent - 10/10/2025	Virtual Credit Card		
09/27/2025	Caroline Smith	Medica	\$365.50	Cleared - 9/29/2025	Virtual Credit Card	CC0010C0FFEA	
09/25/2025	Linda Hartford	BCBS	\$253.88	Cleared - 9/27/2025	Virtual Credit Card	CC007F6E5D4C	
09/25/2025	James Johnson	Medica	\$268.93	Cleared - 9/27/2025	ACH	CC0055AAS5AA	
09/25/2025	Caroline Smith	Medica	\$365.50	Declined - 9/27/2025	Virtual Credit Card	CC0010C0FFEA	
09/10/2025	Mick Rath	BCBS	\$311.51	Cleared - 9/12/2025	Virtual Credit Card	CC00CAFE8ABE	
08/25/2025	Linda Hartford	BCBS	\$253.88	Cleared - 8/27/2025	Virtual Credit Card	CC009ABCDEF0	
08/25/2025	James Johnson	Medica	\$268.93	Cleared - 8/27/2025	ACH	CC00FFEDDCC	
08/25/2025	Caroline Smith	Medica	\$365.50	Cleared - 8/27/2025	Virtual Credit Card	CC00A1B2C3D4	
08/10/2025	Mick Rath	BCBS	\$311.51	Cleared - 8/12/2025	Virtual Credit Card	CC00D5C83B0A	

1 - 10 of 13 items Export Results

Payment Visibility

BEN360 gives you a complete picture of payment flows from the moment funds leave your ICHRA account to when they reach insurance carriers and providers.



Add Brokers & Manage Permissions

Collaboration is easy with customizable permissions. Add brokers and HR admins and control exactly what they can view or manage, ensuring everyone has the right level of access.

Reporting & Compliance Made Simple

Access on-demand reports or schedule automated reporting for employee rosters, reimbursements, and payment activity — giving you the data you need, when you need it, for renewals, audits, or board reporting.

